

Slide 1

Montessori Home Engagement Course

Module 1: Why Montessori?




NCCAP © 2019. All Rights Reserved.

Slide 2

Montessori Home Engagement Course

Module 1: Why Montessori?



NCCAP © 2019. All Rights Reserved.

Slide 3

What do you observe?

...

What is Montessori, and why does it work in caring for those of all ages?

NCCAP © 2019. All Rights Reserved.

Slide 4



Slide 5



Slide 6



Slide 7



Slide 8



Slide 9

What are key elements of Montessori?

Based on those five pictures, what might you assume is important in Montessori?

© 2018 All Rights Reserved

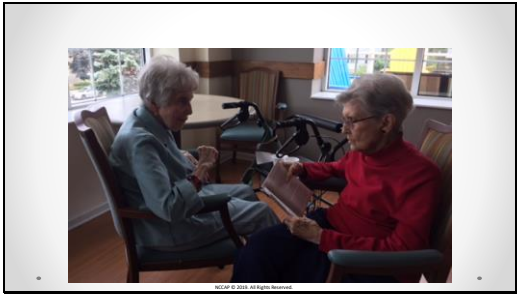
Slide 10



Slide 11



Slide 12



Slide 13

What are key elements of Montessori?

Based on what all of the pictures have in common, what might you assume is important in Montessori?

NCCAF © 2016. All Rights Reserved.

Slide 14

Montessori is...

A Philosophy of Care that believes we are always developing



NCCAF © 2016. All Rights Reserved.

Slide 15

Montessori is....

Being part of the natural world



NCCAF © 2016. All Rights Reserved.

Slide 16


Montessori is....
Physical and Spiritual



© 2018 All Rights Reserved

Slide 17

Montessori is....
Defining by **strengths**,
not deficits




© 2018 All Rights Reserved

Slide 18

Montessori Philosophy

We are:

- *always developing*
- *part of the natural world*
- *spiritual and physical*
- *defined by our strengths*



© 2018 All Rights Reserved

Slide 19

You make the Montessori difference.

Care is OK... Engagement is the difference!

- Providing basic daily needs
- Preserving health and safety
- Meeting requirements
- Elevating ordinary activities
- Learning from each other
- Accomplishing goals together



NCAP © 2019. All Rights Reserved.

Slide 20

**Care is good.
Engagement is better.**



NCAP © 2019. All Rights Reserved.

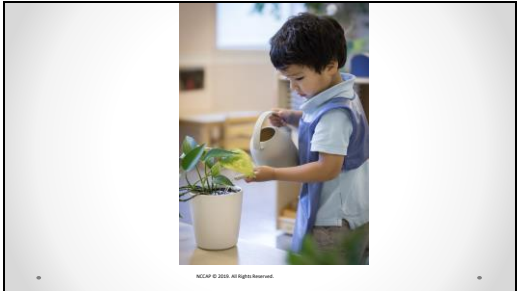
Slide 21

**Montessori Core Practices:
Fill the GAP**

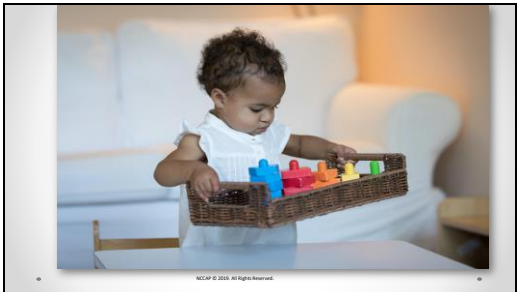
- **G**race and Courtesy
- **A**ctivity that is
 - Practical
 - Independent as possible
 - Engaging
- **P**repared environment

NCAP © 2019. All Rights Reserved.

Slide 22



Slide 23



Slide 24



Slide 25



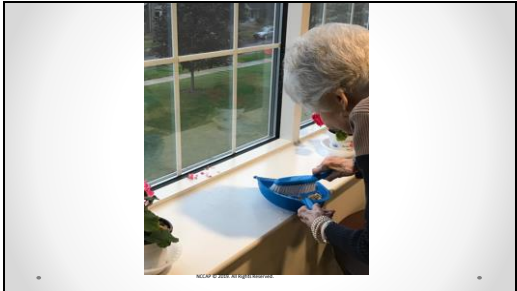
Slide 26



Slide 27



Slide 28



Slide 29



Slide 30



People

Joy, feeling one's own value, being appreciated, feeling useful are all factors of enormous value for the human soul.

—Maria Montessori

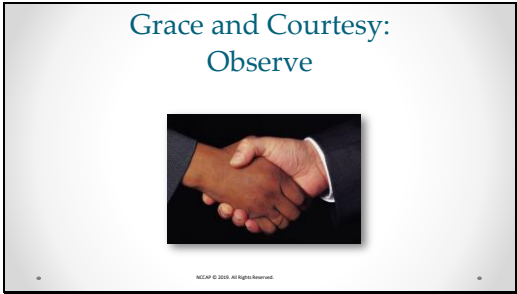
Slide 31



Slide 32



Slide 33



Slide 34

Grace and Courtesy: Why

- Treating people nicely works
- More vulnerable = more respect
- More connection = more engagement



NCCAP © 2019. All Rights Reserved.


Slide 35

Grace and Courtesy: What

Observation is

in Montessori

- What we say...
 - Most respectful terms
- What we don't say...
 - Muttering or comments, even if we think they can't hear or understand



NCCAP © 2019. All Rights Reserved.

Slide 36

Grace and Courtesy: How

In the zone...

- Of touch
- Of level
- Of tone

Listening...

- With open ears and posture
- Without distraction
- With calm patience



NCCAP © 2019. All Rights Reserved.

Slide 40

**Greeting Practice 2:
Familiar Client**

Assume you are returning to a client you have met before.

In the zone...

- Of touch
- Of level
- Of tone

Listening...

- With open ears and posture
- Without distraction
- With calm patience

© 2019 All Rights Reserved

Slide 41

**Greeting Practice 3:
Unresponsive client**

Assume you are greeting a client who does not respond when you first greet them.

In the zone...

- Of touch
- Of level
- Of tone

Listening...

- With open ears and posture
- Without distraction
- With calm patience

© 2019 All Rights Reserved

Slide 42

**Greeting Practice 4:
Calling Out**

Assume you are greeting a client who yells and is not nice in response to your greeting.

In the zone...

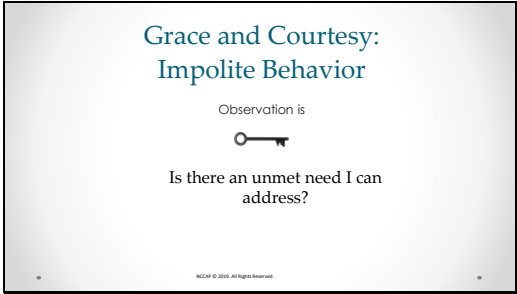
- Of touch
- Of level
- Of tone

Listening...

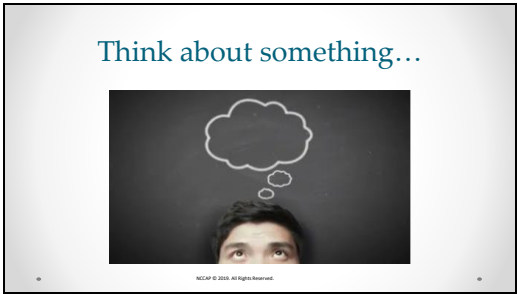
- With open ears and posture
- Without distraction
- With calm patience

© 2019 All Rights Reserved

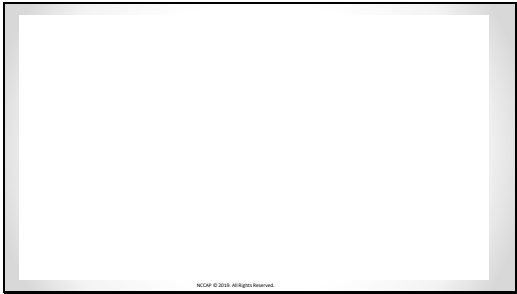
Slide 43



Slide 44




Slide 45



Slide 46

Behavior is an Expression



All behavior is trying to say something


All behavior is an expression of a need, problem or loss

It is a form of communication

Non-pharmacological approaches

NCCAP © 2016. All Rights Reserved.

Slide 47



Assisting Caregivers with Dementia Care

Welcome!

NCCAP © 2016. All Rights Reserved.

Slide 48

Caregiver Approaches



Approach and demeanor can negatively or positively alter the relationship

- Tone of Voice
- Non-verbal

Refrain from overwhelming person

- Too many questions
- Too many details

Read between the lines

NCCAP © 2016. All Rights Reserved.

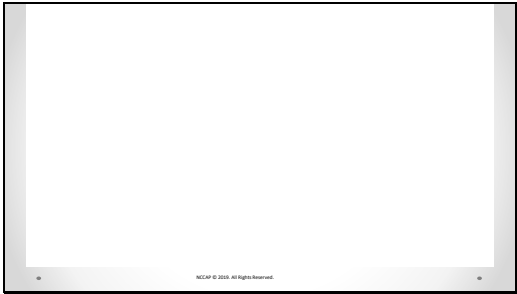
Slide 49



Slide 50




Slide 51



Slide 52

Paranoia



Unrealistic belief accompanied by feelings of persecution, blame and suspicion.

- Pay attention to environmental contributors
- Reassure the person that they are safe

NCAP © 2016. All Rights Reserved.

Slide 53



NCAP © 2016. All Rights Reserved.

Slide 54

Aggressive Behavior



Defined as hitting, angry outbursts, yelling, cursing...

Potential Causes:

- Noise
- Cluttered environment
- Uncomfortable temperature
- Unmet needs
- Pain
- Feeling Threatened

NCAP © 2016. All Rights Reserved.

Slide 55

Grace and Courtesy Tips for Impolite Behavior

1. Stay calm
2. Speak slowly with low voice
3. If client persists with insults or yelling, say "Please stop, it hurts my ears!"
4. Ask for a turn—"May I tell you something?"
5. Introduce a distraction: "Is it time for tea?" "May I give you some water?"

© 2019 All Rights Reserved

Slide 56

Pause and Discuss

What if...

© 2019 All Rights Reserved

Slide 57

Grace and Courtesy


In the zone...

- Of touch
- Of level
- Of tone

Listening...

- With open ears and posture
- Without distraction
- With calm patience

Observation is
in Montessori



© 2019 All Rights Reserved

Slide 58

**Grace and Courtesy:
Refine It**

- Practice Makes Perfect
 - The zone and listening, during greetings and after
 - Collecting observations on...
- To take it to the next level, you would:
 - respond to challenging communication with next-step Montessori practices, including
 - Observation that is judgment-free
 - EDD mindset (every day is different) and adaptations
 - Pre-service and mid-service self-care routines

© 2016 All Rights Reserved

Slide 59

Recap & Forecast

- Grace and courtesy –communicating respectfully, in the zone, and listening—makes high-quality engagement possible and honors clients
- The next session on engagement will equip you with tactics for building on your client's strengths and making your work more rewarding
- You will also develop next-level observation techniques and use grace and courtesy approaches in new ways

© 2016 All Rights Reserved
